



Accredited Contractor  
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Washroom Design & Refurbishment

Unit 46 Waterhouse Business Centre,  
Cromar Way, Chelmsford, Essex, CM1 2QE  
Tel: 01245 262019 Fax: 01245 280435

info@hartwashrooms.co.uk www.hartwashrooms.co.uk

Part of the Hart Group of Companies

Ian Logan  
Lady Allen Adventure Playground  
Chivalry Road  
London  
SW11 1HT

Date 07/06//11

Dear Ian

**Completions of Work Form / Sign Off**

We hope that you are happy with the work we have undertaken at your premises and that it has been completed to your satisfaction.

So that we can finalise the account we would be grateful if you could sign this page and if you wish, to complete the attached feedback form. Please note that all invoices should be paid to Barclays Bank Plc, sort code 20-37-63, account number 4014-6935 and quoting our ref 01729.

We would like to say thank you for allowing us to work on your project and should you need any other works then please do not hesitate to contact us.

we can undertake any refurbishment works which include the following;

- Commercial/Domestic Painting and Decorating Services*
- General Refurbishment*
- Washrooms*
- Partitioning*
- Suspended Ceilings*
- Floors*
- Furniture*
- Floor Coverings*
- Blinds*
- Storage*

Yours sincerely,

**Chris Davy**  
**Director**

**Office:** 01245-262019  
**M:** 07879-043374  
**E:** [chris@hartwashrooms.co.uk](mailto:chris@hartwashrooms.co.uk)

I confirm that the works have been completed to my satisfaction and agree that the final invoice will now be settled.

Job No: HP.....3276..... Amount: £.....

Signed: *W. Kocklin*.....Position: ...Regional Director .Dated:.....23<sup>rd</sup> June 2011.....



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**Feedback Form**

<b>Job No: HP</b>	HP3276
<b>Site Address:</b>	Lady Allen Adventure Playground Chivalry Rd London, SW11 1HT
<b>Project Details:</b>	Toilet Refurbishment
<b>Start Date &amp; Duration of Works:</b>	23/12/10 – Practical completion 14/01/11

Ratings: ( Please rate the following on a scale between 1-6)

**Has the work been completed to your satisfaction? 5**

1	2	3	4	5	6
Poor				x	Excellent

**How do you feel we dealt with your work? 4**

1	2	3	4	5	6
Poor			x		Excellent

**What is your feedback on our staff? 5**

1	2	3	4	5	6
Poor				x	Excellent

Can Hart Washrooms improve on their service or quality of work in any way?

Consider how the space will be used and understand the nature of the children/adults using the bathroom so you can advise on best materials to use for robustness and cost.

Is there any further work that you may need in the future?

None



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Would you recommend us to any friends, colleagues, associates? If so who?

I would recommend you to mainstream provision more readily for providers of services for children with impairments.

How would you rate the Project and Hart overall 4

1	2	3	4	5	6
Poor			x		Excellent

Please indicate if Hart may use this reference to help in marketing new clients: YES / NO

**Please return by:**

Post: Hart Washrooms,  
Unit 46,  
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Chelmsford,  
Essex  
CM1 2QE

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Fax: 01245-280435

***Thank you***